

Policy 11: Self-Evaluation, Monitoring & Review

It is the policy of MIDAS Group to endeavour to improve programmes offered to learners by conducting regular evaluation of programmes. Programme evaluation and review is seen as an integral part of maintaining and improving the quality of courses offered to the learners.

The overall aim of the evaluation process is

- To improve the quality of the programmes offered to learners.
- To compile evidence to produce an evaluation report, which will assist MIDAS Group to maintain and improve the quality of its programmes.
- To use the analysis / outcome to identify strengths and weaknesses of programmes and take appropriate action.

MIDAS Group is committed to maintaining a quality assurance system which accurately reflects the current position of MIDAS Group. Self-evaluation, monitoring and review is the centrepiece of MIDAS Group's operations and its ongoing search for continuous improvement.

It is our policy to engage in continuous evaluation of our programmes and services through constructive questioning leading to positive recommendations and ongoing planning for improvements. Based on the outcomes of these regular evaluations we are committed to implementing improvements in all areas.

1. Quality Assurance policies and procedures will be subject to review.
2. We strive to ensure that our self-evaluation has learners' achievements and experiences as the principal focus and has regard to strategic planning procedures.
3. Our self-evaluation, monitoring and review will involve all staff in assessing outcomes and key performance indicators, with areas for improvement being identified and acted upon by the Manager and Quality Committee.

General principles underlying this policy focus on

- Commitment to the review and self-evaluation of quality
- Critical reflection by both teaching staff, learners and all stakeholders in the honest review of programmes of education and training research and related services provided by the provider and the procedures which underpin these.
- Continuous monitoring of existing effective practice in relation to the overall quality of the learning experience, effective practices are identified and maintained and areas that need improvement are both open and honestly addressed.
- MIDAS Group's approach to the management of quality and standards is one of continuous improvement through a process of self-evaluation and action planning and on-going Management Review and Governance Panel Meetings

Terms

Self-evaluation focuses on the quality of, or impact on, the learner's experience, achievements, contributions and on findings from the many stakeholders engaging in the quality system at centre level.

Programme evaluation refers to monitoring of the objectives of a programme of delivery offered by MIDAS Group to explore, reflect and report on the effectiveness of the programme and services delivered by MIDAS Group and identify areas for improvement.

Internal Self-Monitoring

MIDAS Group's internal self-monitoring uses a system of quality measures, monitors key performance indicators and progress against set objectives. Information will be gathered on the achievement of objectives on an ongoing basis. MIDAS Group will act on findings to produce a quality improvement plan which sets out a schedule of actions to be implemented following the internal evaluation.